

Second Shot Program: Frequently Asked Questions

What is Second Shot?

The Second Shot offer provides you with a free retake exam if you do not pass an IT professional or developer Microsoft Certification exam on your first try.

How long is the Second Shot offer in effect?

You must obtain your exam voucher code, schedule an exam, pay for your exam, and take both the first exam and (if necessary) your Second Shot retake exam by June 30, 2010.

Which exams qualify for the Second Shot offer?

The Second Shot offer applies to all IT professional and developer certification exams (exams that have a 070 prefix), and all Microsoft Dynamics exams. The offer also includes all academic exams (exams with a 072 or 073 prefix).

How do I take advantage of the Second Shot offer?

- [Visit the Second Shot offer page](#)
- Click the **Register Now** link.
- Fill out the profile information.
- A Web page appears that supplies you with a unique voucher code. The code will also be sent to you by e-mail.
- The Web page has a link to Prometric, where you can register and schedule your exam.
[Visit the Prometric site](#) (Prometric.com)
- Use your voucher code during the registration process on the Prometric site.

How is this offer connected to the career campaign?

The career campaign provides training and certification to help prepare you for your next job in IT or development, or to help you become more valuable in your existing role.

- [Find more limited-time offers and discounts on training and certification exams](#)
- [View Learning Plans that map to many top job roles in IT and development](#)

Note Certifications that are part of Learning Plans are eligible for Second Shot.

What will happen to Second Shot vouchers after June 30, 2010?

They will convert to Single Shot vouchers, and the offer will no longer apply.

What happens if I lose my voucher number?

After you registered on the Microsoft site for the Second Shot offer, you received a confirmation e-mail message. If you lose your voucher number, check the e-mail message again, as it provides a link to a page where you can obtain a new voucher number.

If I did not pass an exam before I registered for a Second Shot voucher, am I eligible for the Second Shot offer?

No. To be eligible for this Second Shot offer, you needed to register for Second Shot before you took the initial exam.

Can other offers or discounts be combined with the Second Shot offer?

No, the Second Shot offer cannot be combined with any other offer or discount.

How many exams can I take with the offer?

The Second Shot offer provides you with one free retake for each paid exam that you do not pass on the first try.

Does the Second Shot offer apply to academic exams (exams that have a 072 or 073 prefix)?

Yes, the Second Shot offer applies to academic exams.

- [View the Student Second Shot offer](#)

I bought a Career Package from a Microsoft Certified Partner for Learning Solutions prior to January 13, 2010. I took my exam and did not pass. Now that the Second Shot offer is available, do I get a free retake exam?

No. Unfortunately, only customers who purchased their Career Package prior to January 13, 2010, and have yet to take their exam and customers who purchase their Career Package after January 13, 2010, are eligible for the Second Shot offer.